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| **SHARP -Complaint Form**     |  | | --- | | There are lots of ways you can make a complaint if you are not happy with your services. You can:   * Tell any member of **SHARP’s** staff that you are not happy or that you have a complaint * Call 0121 663 1442 and say are not happy or that you have a complaint * Email whitrod@sharpuk.org and tell them that you have a complaint or send them this form * Send a letter or this form to **The GABLES, 109 St Paul’s Road, Smethwick, West Midlands B66 1EY** |      |  |  | | --- | --- | | **Name** |  | | **Address** |  | | **Telephone** |  | | **Email** |  |      |  | | --- | | **What has happened?** | |
| |  | | --- | | **Has someone resolved the problem?** | |  |      |  | | --- | | **Do you want SHARP to investigate your complaint further?** | |  |      |  | | --- | | **What do you hope will happen after your complaint?** | |  |        |  |  |  | | --- | --- | --- | | **Administration** | |  | | Logged | Date: |  | | Investigation needed | Yes | No | | Acknowledgement letter sent | Date: |  | | Response deadline | Date: |  | | Response letter sent | Date: |  | |